

**CAPABILITIES** 

### **CONTACT**

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Sustain

Assess

Recommend

 $M_{anage^{TM}}$ 

iSystems' unique governance IT delivery framework, Sustain Assess Recommend Manage™ (SARM™), integrates industry methodologies derived from Governance of Enterprise IT (GEIT), PMI Portfolio / Program / Project Management best practices, CMMI, ISO, ITIL standards and business methodologies to deliver products and services more efficiently that align with Client Strategic Vision and Objectives. SARM™ enables iSystems Group to deliver the right initiatives at the right time reducing cost and time to market

### **CONTRACT VEHICLES**

- FAA eFast MOA
- FAA Program Support Services (sub)
- FAA SETIS IDIQ (sub)
- GSA MAS Schedule
- DIA Site (sub)
- Alliant 2 (sub)

# ESTABLISHED SDVOSB – CUSTOMER FOCUSED DELIVERY VERIFIABLE PAST PERFORMANCE – CLEARED, EXPERIENCED STAFF EMPLOYEE CENTRIC CULTURE

Achieving innovation through inspired solutions for your business challenges. iSystems Group, a Service-Disabled Veteran-Owned Small Business (SDVOSB), Certified Veterans Enterprise (CVE) with more than 20 years experience delivering an extensive collection of information technology services. iSystems has provided solutions across FRTIB, Forest Service, FAA, DoD, DoJ, and DHS government space.

#### **CORPORATE OVERVIEW**

- Service-Disabled Veteran-Owned Small Business (SDVOSB)
- Certified Veterans Enterprise (CVE)
- Dun & Bradstreet / DUNS (136801029)
- UID WMBBRC1BUBJ4
- Top Secret Cage Code (3J1L8)

### PORTFOLIO, PROGRAM, PROJECT MGMT

- PMI Credentialed (PfMP, PgMP, PMP)
- Certified in Governance of Enterprise IT (CGEIT)
- Strategic Planning / Alignment
- Earned Value Management
- Schedule Management
- Risk Management
- Project Manager Training and Mentoring
- Certified Senior FAC/PM Instructors
- Instructional Course Development/Design
- Organizational Change Management

#### INFORMATION TECHNOLOGY

- Cloud Hosting and Migration
- MS SharePoint and Tableau Experts
- Data Visualization
- System and Software Engineering
- Technical Documentation Services



## **DRIVEN, COHESIVE, STRONG**

iSystems Group, at our core, we are a group of people committed to providing our customers with affordable, high quality IT Services. We bring ideas to fruition. We provide IT solutions which help our clients realize IT goals, reduce cost and increase revenue. Our team is comprised of experienced, cleared staff with more than 20 years of government information technology and contracting experience. Our status as a Service-Disabled Veteran-Owned Small Business allows government agencies to obtain our services in an expeditious manner and can assist them in meeting annual SDVOSB contracting goals.













### **OUR TEAM**

The iSystems team is a group of talented, experienced, and dedicated professionals supporting their clients by creating innovative solutions to solve business challenges. The team's experience spans across the Federal and commercial landscape, including: Department of Defense, Department of Justice, Intelligence Community, civilian agencies, and commercial enterprises. iSystems Group's core competencies include Portfolio, Program, and Project Management, Operations & Maintenance, Full Life Cycle Software Development, Technology Solutions, and Managed Services.

Our President and CEO, Norman Fortier is a CISM, CGEIT, PfMP, PgMP, PMP® credentialed, hands-on manager, with a proven history of managing largescale IT Business Units, National Security Assets, and Enterprise Programs. Most of our staff are credentialed **Project Management** Professionals (PMPs) with extensive experience in building and managing programs and projects. Aligning this capability with decades of work experience in specialized fields such as data management, virtualization, and training, gives iSystems the ability to provide a comprehensive approach to your business problems.

### INTELLIGENCE COMMUNITY AND CIVILIAN AGENCIES

# Portfolio Management and Information Security

 Developed and implemented Information Security enterprise-wide Portfolio and Project Management framework.

### **Acquisition Support**

 Provided full acquisition lifecycle support duties in accordance with FAA Acquisition Management System (AMS) and Procurement guidance

### Strategic Planning, IT Governance

 Assisted a Federal Agency to establish an Enterprise Planning Process including strategic planning and IT alignment & governance, strategic goal development and portfolio management.

### **Enterprise PMO Initiation & Sustainment**

Multiple agency (DoJ, Civilian)
 experience establishing, and
 managing PMOs. Defined EPMO goals
 & objectives. Developed policies and
 procedures, portfolio, and project
 management. Developed processes
 for performance measurement,
 financial management, schedule
 management, earned value, quality
 standards, risk management and
 configuration management.
 Developed related templates and
 artifacts.

# Project Management, Mentoring & Training

 Support various agency training initiatives including DoJ, FAA, and FRTIB with certified Senior-level Federal Acquisition Curriculum (FAC) for Program/Project Managers (P/PM) and Microsoft Project Instruction

### **SharePoint and Tableau**

 Extensive experience developing SharePoint and Tableau reporting dashboards, data collection, workflows, business process reengineering

### **Program Evaluation**

 iSystems conducted an in-depth review of Cost, Risk, Earned Value, Schedule, and Technical aspects (CREST) for several Customs Border Protection (CBP) programs. Conducted follow-on workshops mentoring project managers

# **Enterprise Engineering, Data Warehouse** and Big Data Support

 Technical leads delivering systems engineering support in the areas of GOTs support, data analytics, data normalization and data engineering (ingest/ETL)

# **Cloud Migration**

 iSystems first within the FAA to migrate a key enterprise application to a FedRAMP certified cloud provider.











